Privacy Act of 1974, as amended (5 U.S.C. 552a):

- (a) The term *individual* means a living person who is either a citizen of the United States or an alien lawfully admitted for permanent residence.
- (b) The term *maintain* includes maintain, collect, use or disseminate.
- (c) The term record means any item, collection, or grouping of information about an individual including, but not limited to, education, financial transactions, medical history, and criminal or employment history, and that contains a name, or the identifying number, symbol, or other identifying particular assigned to the individual, such as a finger or voice print or a photograph.
- (d) The term *system of records* means a group of any records from which information is retrieved by the name of the individual or by some identifying number, symbol or other identifying particular assigned to the individual.
- (e) The term system manager means the NASA official who is responsible for a system of records as designated in the system notice of that system of records published in the FEDERAL REGISTER. When a system of records includes portions located at more than one NASA Installation, the term system manager includes any subsystem manager designated in the system notice as being responsible for that portion of the system of records located at the respective Installation.
- (f) The term systems notice means, with respect to a system of records the publication of information in the FEDERAL REGISTER upon establishment or revision of the existence and character of the system of records. The notice shall include that information as required by 5 U.S.C. 552a(e)(4).
- (g) The term routine use means, with respect to the disclosure of a record, the use of the record for a purpose which is compatible with the purpose for which it was collected.
- (h) The term NASA employee or NASA official, particularly for the purpose of §1212.203(g) related to the disclosure of a record to those who have a need for the record in the performance of their official duties, includes employees of a NASA contractor which operates or

maintains a NASA system of records for or on behalf of NASA.

(i) The term NASA information center refers to information centers established to facilitate public access to NASA records under part 1206 of this chapter. See §1206.401 of this chapter for the address of each NASA information center.

Subpart 1212.2—Access to Records

§ 1212.200 Determining existence of records subject to the Privacy Act.

The procedures outlined in this subpart 1212.2 apply to the following types of requests under the Privacy Act made by individuals concerning records about themselves:

- (a) To determine if information on the requester is included in a system of records:
 - (b) For access to a record; and
- (c) For an accounting of disclosures of the individual's Privacy Act records.

§ 1212.201 Requesting a record.

- (a) Individuals may request access to their Privacy Act records, either in person or in writing.
- (b) Individuals may also authorize a third party to have access to their Privacy Act records. This authorization shall be in writing, signed by the individual and contain the individual's address as well as the name and address of the representative being authorized access. The identities of both the subject individual and the representative must be verified in accordance with the procedures set forth in §1212.202 of this part.
- (c)(1) Requests must be directed to the appropriate system manager, or, if unknown, to the NASA Headquarters or Field Installation Information Center. The request should be identified clearly on the envelope and on the letter as a "Request Under the Privacy Act."
- (2) Where possible, requests should contain the following information to ensure timely processing:
 - (i) Name and address of subject.
 - (ii) Identity of the system of records.
 - (iii) Nature of the request.

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- (iv) Identifying information specified in the applicable system notice to assist in identifying the request, such as location of the record, if known, full name, birth date, etc.
- (d) NASA has no obligation to comply with a nonspecific request for access to information concerning an individual, e.g., a request to provide copies of "all information contained in your files concerning me," although a good faith effort will be made to locate records if there is reason to believe NASA has records on the individual. If the request is so incomplete or incomprehensible that the requested record cannot be identified, additional information or clarification will be requested in the acknowledgement, and assistance to the individual will be offered as appropriate.
- (e) If the information center receives a request for access, the Information Center will record the date of receipt and immediately forward the request to the responsible system manager for handling.
- (f) Normally, the system manager shall respond to a request for access within 10 work days of receipt of the request and the access shall be provided within 30 work days of receipt.
- (1) In response to a request for access, the system manager shall:
- (i) Notify the requester that there is no record on the individual in the system of records and inform the requester of the procedures to follow for appeal (See § 1212.4):
- (ii) Notify the requester that the record is exempt from disclosure, cite the appropriate exemption, and inform the requester of the procedures to follow for appeal (See §1212.4);
- (iii) Upon request, promptly provide copies of the record, subject to the fee requirements (§1212.204); or
- (iv) Make the individual's record available for personal inspection in the presence of a NASA representative.
- (2) Unless the system manager agrees to another location, personal inspection of the record shall be at the location of the record as identified in the system notice.
- (3) When an individual requests records in a system of records maintained on a third party, the request shall be processed as a Freedom of In-

- formation Act (FOIA) request under 14 CFR part 1206. If the records requested are subject to release under FOIA (5 U.S.C. 552(b)), then a Privacy Act exemption may not be invoked to deny access.
- (4) When an individual requests records in a system of records maintained on the individual, the request shall be processed under this part. NASA will not rely on exemptions contained in FOIA to withhold any record which is otherwise accessible to the individual under this part.

§ 1212.202 Identification procedures.

- (a) The system manager will release records to the requester or representative in person only upon production of satisfactory identification which includes the individual's name, signature, and photograph or physical description.
- (b) The system manager will release copies of records by mail only when the circumstances indicate that the requester and the subject of the record are the same. The system manager may require that the requester's signature be notarized or witnessed by two individuals unrelated to the requester.
- (c) Identity procedures more stringent than those required in this section may be prescribed in the system notice when the records are medical or otherwise sensitive.

§ 1212.203 Disclosures.

- (a) The system manager shall keep a disclosure accounting for each disclosure to a third party of a record from a system of records. This includes records disclosed pursuant to computer matching programs (See NASA Management Instruction (NMI) 1382.18).
- (b) Disclosure accountings are not required but are recommended for disclosures made:
- (1) With the subject individual's consent; or
- (2) In accordance with §1212.203(g) (1) and (2), below.
- (c) The disclosure accounting required by paragraph (a) of this section shall include:
- (1) The date, nature, and purpose of the disclosure; and
- (2) The name and address of the recipient person or Agency.